



# Evaluation of The Causes of Unclaimed, Late Claimed, and Delayed Distribution of Muslim Estate using Documentary and Pearson Correlation Analysis

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#### **Abstract**

A great number of RM 60 billion estate have been classified as unclaimed estate with majority of them owned by more than 500, 000 beneficiaries of Muslims. These accumulations are coming from the undivided share of inherited property, Employees Provident Funds, Lembaga Tabung Haji, Permodalan Nasional Berhad, takaful or insurance companies, and banks. This underline, the importance of ascertaining the main and right causes of unclaimed, late claimed, and delayed distribution of estate based on documentary and statistical analysis. Hence, this paper presents the combination methods of data analysis through the documentary and Pearson Correlation analysis. Analysis and evaluation of all these causes may result into a suggestion for an effective triggering mechanism for the administration of estates of deceased Muslims.

Keywords: unclaimed estate, delayed distribution, inherited property, Pearson Correlation analysis

#### 1. Introduction

Muslim is entitled to own property. Property is an accumulation of exclusive rights (Kamil, 2007) and concerns the ownership of things (Ainul, 2008) which has been received by the owner. In Islamic law, property can be classified into owner based and object based. Reference from Quran has noted that property is owned by God, it may be owned by individual or public (Yahaya and Azhar, 2005). Object based can be divided into movable<sup>1</sup> and immovable property<sup>2</sup> (Alhaji, 1983; Ibrahim, 1991). When someone owns a property, he can do in any way that is lawful in that property and uses it for himself or gives it to someone who he wants to obtain his property during his lifetime. Those who have not given any property in their lifetime, their heirs or *baitulmal* can receive the property after he passes away.

<sup>&</sup>lt;sup>1</sup> i.e. cash, shares, Employees Provident Fund (EPF) and unit trust.

<sup>&</sup>lt;sup>2</sup> i.e. land, building.

The property left by a deceased is called estate<sup>3</sup> (Hornby, 2005). In Kamus Dewan, Third Edition (1994) defined estate as inheritance asset which has been left by a deceased person according to the Wills Act 1959, Probate and Administration Act 1959, Small Estate (Distribution) Act 1955, Rules of Court 2012, Public Trust Corporation 1995, General Director of Land and Mines Guideline No. 18/1976 and rules. Generally, estates can be classified into testate and intestate estates<sup>4</sup>. Testate estates means estate that is disposed of by a person through his will<sup>5</sup>. However, intestate estates refers to the estate of a person who dies without leaving a will but dies intestate as to some beneficial interest in his property includes moveable, immovable, small and non-small estate<sup>6</sup>.

The researcher has divided three categories of estates into unclaimed, late claimed or delayed distribution of estates. The definition of late or delayed claims for small estate can be found in Section 18 of the Small Estates (Distribution) Act 1955. For the purpose of this paper, if a claim or application for distribution of estates is made by the beneficiaries, administrator or executor after six months, it will be considered as late claimed estates. In case of non-small estate, Order 71 rule 6 of Rules of Court 2012 provides that in the lapse of three years from the death of the deceased can be declared as delayed claim. It is therefore may cause the delayed distribution of estates.

## 2. The Causes of Unclaimed Estate, Late Claimed and Delayed Distribution of Estate

This paper suggests that there are four general causes. Twenty-five (25) specific causes are related to the legal complexity, seventeen (17) specific causes are derived from the obstacle factor, fifteen (15) specific causes are coming from the lack of knowledge, and fourteen (14) specific causes are related to attitudinal factor. These causes are mostly based on the researcher's initial investigation during pilot study, phase of data collection in the land office, civil and shariah high courts, and estate planning entities as shown in **Table 1**.

**Table 1.** Previous and Current Studies on the Causes of Unclaimed, Late Claimed and Delayed Distribution of Estate of Muslim.

No.	General	Specific Causes of Delay and Lack	Author (s)/ Year
	Causes of	of Estate Distribution	
	Delay and		
	Lack of Estate		
	Distribution		
1.	Legal	• uncertainty entitlement of heirs to	
	Complexity	estate:	
		-limitation in GSA land	Mohiddin Md. Omar (2004)

<sup>&</sup>lt;sup>3</sup> The word 'estate' may also refer to a large area of land that is owned by one person or family such as a lot of houses or factories of the same type known as a housing estate or industrial estate. However, this research deals solely with the estate that refers to the property left by the deceased person.

<sup>&</sup>lt;sup>4</sup> Abdul Hamid Mohamad, "Administration of Property in Malaysia: A Civil and Shariah Law perspective" [2002] MLJ i.

<sup>&</sup>lt;sup>5</sup> 'Will' originated from the word 'wassa' or 'wasiat' under Islamic law that refers to deliver the property of testator to someone during his/her lifetime but the property is only effective after his/her demise.

<sup>&</sup>lt;sup>6</sup> Properties of a deceased person worth up to RM 2 million will be categorised as small estates starting 1<sup>st</sup> of September 2009. Previously, it was RM 600, 000 and below but that amount was based on the amendment of the Small Estates Act (Distribution) 1955 in 2007.

	11	M 1 C1 1: II 1: (2000)
	-land title is still under the name	Md Ghazali Ibrahim (2008)
	of demised with multiple	
	beneficiaries under one lot of	
-	land	
	-absence of nominees	Patrick Sennyah (2007); Siti
		Mashitoh Mahamood (2008); Md
		Ghazali Ibrahim (2008)
	-lack of integrated property	Safina et al. (2012)
	database system	
	-claimant is not the rightful heirs	Fatin Afiqah (2016)
1	<ul><li>lengthy and costly:</li></ul>	
	-withdrawal of registrar's caveat	Mohiddin Md. Omar (2004)
	in case of trustee	
	-slow distribution system	Siti Norharliza Binti Abd Jalil
	·	(2008)
Ţ	-delay in estate distribution	Md Ghazali Ibrahim (2008)
	system	( /
Ţ	-devolution of property after	Ahmad Hidayat Buang (2008);
	death is long, complicated and	Kamariah Dzafrun Kamarul
	costly	Baharin (2009)
	-involving court procedures	Ahmad Hidayat Buang (2008)
	-order from the court on the	Fatin Afiqah (2016)
	presumption of death	1 am 1 mqan (2010)
	-file transfers to other agencies	Fatin Afiqah (2016)
	after valuation	
	-difficulty in providing sureties for	Fatin Afigah (2016)
	exemption of administration bond	
	-traditional and complicated case	Fatin Afiqah (2016)
	involving multiple heirs	, , ,
	-lots of cases according to lots of	Fatin Afigah (2016)
	district	, , ,
-	-appointment of a lawyer or new administrator	Fatin Afiqah (2016)
ļ	weaknesses of existing measures	Mohd Ridzuan Awang (2010);
	(execution of hibah and will)	Akmal Hidayah Halim (2012)
<u> </u>	weaknesses of estate	Abdullah bin Muhammad
	administration process	(2010); Wan Kamal Mujani
	asimination process	(2011); Akmal Hidayah Halim
		(2012)
-	multiple agencies jurisdiction	Abdullah bin Muhammad (2010)
<u> </u>	<ul> <li>unclear procedure</li> </ul>	Fatin Afiqah (2016)
<u> </u>	<ul> <li>conflicting rules of substantive and</li> </ul>	
		Taum Anqan (2010)
	procedural laws of dual legal	
-	system	Fatin Afinah (2016)
ľ	• lack of comprehensive rules of	Fatin Afiqah (2016)
	Islamic law:	
	-the status of unregistered waqf	
	land or unregistered hibah could	
	be contested by family members	

		-the documentation of the existing Fatin Afiqah (2016)			
			measures are not effective		
			-lack of uniformity of the statute	Fatin Afiqah (2016)	
			of wasiyah in each state		
			-the disputed wasiyah may involve	Fatin Afiqah (2016)	
			additional time and expenses		
2.	Obstacle Factor	•	lack of training and lack of staff	Mohiddin Md. Omar (2004);	
				Sadali and Ismail (2010)	
		•	work load	Mohiddin Md. Omar (2004)	
			unprofessional service	Mohiddin Md. Omar (2004)	
		•	inefficient sending notice (notice	Mohiddin Md. Omar (2004); Siti	
			of hearing, report of land	Norharliza Binti Abd Jalil (2008)	
			valuation, Form B, Form C)		
		•	incomplete documents or	Siti Norharliza Binti Abd Jalil	
			information in Form A, the	(2008); Kamariah Dzafrun	
			original certificate of death, land	Kamarul Baharin (2009);	
			title, and wasiat, amendment of certificate of faraid	Abdullah bin Muhammad (2010)	
		_		Siti Mashitoh Mahamood (2008)	
		•	no heir left behind	Abdullah bin Muhammad (2010)	
		•	technology	` ′	
		•	property has debts and liabilities	Fatin Afiqah (2016)	
		•	service quality is problematic	Fatin Afiqah (2016)	
		•	the Muslim convert dies and left	Fatin Afiqah (2016)	
		behind non-Muslim heirs or			
		_	adopted child	Estin Afigah (2016)	
		•	the rightful heirs is a minor but has	Faun Anqan (2010)	
		_	no guardian to initiate a claim	Fatin Afigah (2016)	
		•	the rightful heirs is unsound- minded	Tatili Aliqali (2010)	
			the rightful heirs is non citizen	Fatin Afiqah (2016)	
				Fatin Afiqah (2016)	
		baitulmal's portion due to financial		l • · · · · · · · · · · · · · · · · · ·	
			problem		
		•	absence of the beneficiaries to	Fatin Afiqah (2016)	
			attend the hearing and failure to	2010)	
			send letters of consent		
		•	not residence	Fatin Afiqah (2016)	
		•	the portion of estate involved	Fatin Afiqah (2016)	
			various method of distribution	1 (	
3.	Lack of	•	lack of understanding on how to	Mohd Fauzi Bin Mohd Yusoff	
	Knowledge		claim the estates	(2004); Siti Mashitoh Mahamood	
	C			(2008); Kamariah Dzafrun	
				Kamarul Baharin (2009)	
		•	lack of knowledge about the cost	Mohd Fauzi Bin Mohd Yusoff	
			of claiming	(2004)	
		•	incorrect applications	Mohiddin Md. Omar (2004)	
		•	lack of contact	Siti Mashitoh Mahamood (2008);	
				Kamariah Dzafrun Kamarul	

Muhammad (2010)				Baharin (2009); Abdullah bin
lack of knowledge about the elements of a valid measures   lack of knowledge about the family tree of the deceased   lack of knowledge about the demised of deceased   lack of knowledge about the estate   Fatin Afiqah (2016)     lack of knowledge about the estate   Fatin Afiqah (2016)     Malays women are less knowledge about the estate   Fatin Afiqah (2016)     Malays women are less knowledgeable   discovery of new list of property of the deceased   application has been made by other heirs   application has been made in other agencies   application of movable and immovable estate was done separately   endorsement of caveat   Fatin Afiqah (2016)   Fatin Afiqah (2016)     foreign jurisdiction involved (letter of administration should be resealed and executed by Singapore Court)   heirs attitude being not sensitive about the time of claiming estates   relying or letting other heirs to claim it and respectful to the eldest heirs   dispute among beneficiaries or family members   Siti Norharliza Binti Abd Jalil (2008); Mamriah Dzafrun (2008); Ahmad Hidayat Buang (2008); Mam Kamal Mujani (2011)   misconceived view of society abour process of estate distribution is   Man Kamal Mujani (2011)				
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process of estate distribution is			compared to the cost	(2006); Hidayat Buang (2008); Wan Kamal Mujani (2011)
complex, lengthly the costly				Wan Kamal Mujani (2011)

•	uncommunicative and	Kamarul Zaman (1998);
	uncooperative	Abdullah bin Muhammad
		(2010); Zulkifli et al. (2010)
•	less motivated and lazy	Suratman (2004)
•	self-sacrifice of time, money,	Erdehim et al. (2006)
	energy	
•	well-bred and tend to be patience	Zawawi (2008)
•	greedy heirs or trustee	Tarmizi bin Abd. Rahim (2009);
		Zulkifli et al. (2010); Wan
		Hussin (2011)
•	negligence of trustee to distribute	Zulkifli Mohamad (2008);
	the estate	Zulkifli et al. (2010)
•	self-satisfication with their own	Alatas (1977); Suratman (2004);
	property	Wan Kamal Mujani (2011)

#### 3. Research Methodology

The research methodology is an essential part of any research as it examines what has been done in tackling the research questions established at the preliminary of the research. A combination of exploratory, correlational, explanatory, and descriptive research is determined to ascertain the causes of delayed and lack of estate distribution, the effectiveness and efficiencies of the existing measures and process and its enhancement. Data has been collected consisting of the literature based research, documentary analysis and observation (see **Table 1**), and semi-structured questionnaire. The questionnaire was distributed to 390 beneficiaries around the state of Johor and Kelantan but only 372 beneficiaries have answered these questionnaires. The respondents were selected conveniently. The questionnaire survey was developed and divided into the respondents' backgrounds and the factors causing the unclaimed, late claimed, and delayed distribution of estate. In order to develop an empirical modeling, the research adopts the causal model for data collection and analysis which comprises of Pearson Correlation analysis. More details about this analysis are presented below.

### 3.1 Pearson Correlation Analysis

The two core purposes of correlation analysis are to look at the differences between variables and to examine the relationships between the variables (Dornyei, 2007; Naoum, 2007; Mertens, 2005). The analysis also seeks two variables and evaluates the strength and direction of their relationship or their association with each other. According to Dornyei (2007), a high coefficient means a strong relationship between the two variables, a coefficient of "0" suggests no relationship and a negative correlation coefficient suggests inverse relationships. The Pearson product-moment correlation is the standard type, computed between two continuous variables (Piaw, 2006, 2013; Dornyei, 2007). In the present study, the Pearson correlation analysis was conducted using SPSS 19.0 software. The analysis was carried out to identify the significant relationship between the independant variables (causes) and dependant variables (effects). The Pearson correlation analysis is significant when p < 0.05 as stated by Mertens (2005), Naoum (2007), Piaw (2006; 2013), and Dornyei (2007).

# 4. Results and Findings

The results and findings are based on Pearson Correlation analysis which considers the relationship between respondent's background and several causes of unclaimed, late claimed, and delayed distribution of estate.

#### 4.1 Pearson Correlation Analysis

Craig and James (2000) suggested that correlation analysis could estimate the cause and effect relationship which is concluded depending on the relationship exposed through a statistical calculation of a scale of correlation called Coefficient of Determination (CoD). Eventhough some researchers like Trochim (2009) and McLeod (2008) argued that correlation does not imply causation but Australian Bureau of Statistics, 2013 opined that correlation is important to indicate a predictive relationship among possible causes that can be exploited in practice. Piaw (2006; 2013) demonstrated how to determine the strength of a relationship, as shown in **Table 2**. The correlation coefficient (*r*) of 0.91 to 1.00 or -0.91 to -1.00 indicates that the relationship can be considered as very strong. The (*r*) between 0.71 to 0.90 or -0.71 to -0.90 can be considered as strong, between 0.51 to 0.70 or -0.51 to -0.70 can be considered as medium, between 0.31 to 0.50 or -0.31 to -0.50 can be considered as weak, between 0.01 to 0.30 or -0.01 to -0.30 can be considered as very weak and 0.00 can be considered as no correlation.

**Table 2.** Correlation Coefficient Strength Value

Correlation Coefficient Size (r)	Correlation Strength
0.91 to 1.00 or -0.91 to -1.00	Very strong
0.71 to 0.90 or -0.71 to -0.90	Strong
0.51 to 0.70 or -0.51 to -0.70	Medium
0.31 to 0.50 or -0.31 to -0.50	Weak
0.01 to 0.30 or -0.01 to -0.30	Very weak
0.00	No correlation

# 4.1.1 Relationship between Variables of Respondents' Background and the Causes of Unclaimed, Late Claimed, and Delayed Distribution of Estate

Pearson Correlation analysis was carried out to identify the significance of the relationship between variables and was calculated by using SPSS 19. The symbol of 'N' as shown in Table 3 refers to the number of respondents who answered the questionnaires. Table 3 presents the result of the correlation coefficient between age and respectful to the eldest heirs and rely on him to make a claim. There is a medium relationship between them because the correlation coefficient was -0.528. The questionnaire asked the respondents to indicate their age from a list of four groups, namely, 18-25, 26-40, 41-55, and above 56. The older respondents constituted the largest group where 41-55 years old (162 beneficiaries or 43.5%), followed by age above 56 (139 beneficiaries or 37.4%) if compared to the younger respondents where 18-25 with (5 beneficiaries or 1.3%) and age 26-40 (66 beneficiaries or 17.7%). It proves that the younger heirs were relying on the older heirs to make a claim because in the literature. Desai et al. (1989), Zainal (1995), and Talib et al. (2011) reported that Malay youngster regards their parents and elderly as a person that must be well respected and knowledgeable with full of experiences because the value of respect and obedience for the elderly are vital to the Malays and this phenomena is due to social distance which have been sustained between family members, based on ages, genders and generations. As a result, Malays youngster is less likely to initiate a claim, attempt to make a late claimed, and delayed the process of estate distribution.

**Table 3:** Correlation between Age and Respectful to the Eldest Heirs and Rely on him to make a Claim

Item		Age	Respectful to the eldest heirs and rely on him to make a claim
Age	Pearson Correlation ( <i>r</i> )	1.000	528**
	Sig. (2-tailed) (p)		.000
	N	372	372
Respectful to the eldest heirs and rely on him to make a claim	Pearson Correlation (r)	528**	1.000
	Sig. (2-tailed) (p)	.000	·
	N	372	372

The result from the analysis shows the correlation between relationship and uncertainty of entitlement of estate as shown in **Table 4**. The correlation coefficient was (r) = -0.006 indicates that the relationship can be considered as no correlation. In the literature, an estate could be claimed by anyone irrespective he or she is related to the deceased by blood, marriage, contracts, and transaction. Based on the analysis, most of the respondents reported that they are entitled to inherit the estate either through blood (253 beneficiaries or 68%) or marriage (107 beneficiaries or 28.8%) if compared to the outsiders (12 beneficiaries or 3.2%). This means, they have an understanding about the priority for entitlement of estate. Hence, the possibility of unclaimed estate, late claimed estate, and delayed distribution of estate were low in case of uncertainty of entitlement of estate and therefore there is no significant relationship between relationship and uncertainty of entitlement of estate.

Table 4: Correlation between Relationship and Uncertainty of Entitlement of Estate

Item		Relationship	Uncertainty of
			entitlement of estate
Relationship	Pearson	1.000	006
	Correlation (r)		
	Sig. (2-tailed)	•	.0902
	( <i>p</i> )		
	N	372	372
Uncertainty of	Pearson	006	1.000
entitlement of estate	Correlation (r)		
	Sig. (2-tailed)	.0902	
	(p)		
	N	372	372

In addition to the above, **Table 5** presents the correlation coefficient between the marital status and lack of knowledge about the demise of the deceased was r = -0.058. As illustrated, it means that the correlation strength was very weak. Generally, beneficiaries might come to know about the demise of the deceased from the relatives of the deceased by marriage or blood. Although married respondents constituted the largest group (220 beneficiaries or 59.1%), but it cannot

prove that they have well knowledge about the demised of the deceased. One of the reason is, a case on the presumption of death of a missing person could be seen as the factor of delayed distribution of estate because the applicant required an order from the court which is time consuming and costly. Thus, the relationship between the marital status and lack of knowledge about the demise of the deceased was very weak but there is still a significant relationship between them.

**Table 5:** Correlation between Marital Status and Lack of Knowledge about the Demise of the Deceased

Item		Marital status	Lack of knowledge about the demise of the deceased
Marital status	Pearson Correlation (r)	1.000	058
	Sig. (2-tailed) ( <i>p</i> )	•	.263
	N	372	372
Lack of knowledge about the demise of the deceased	Pearson Correlation (r)	058	1.000
	Sig. (2-tailed) (p)	.263	·
	N	372	372

Other analysis indicated the correlation coefficient between the state of Malaysia and beneficiaries are not resident was (r) = 0.959, as shown in **Table 6**. This correlation coefficient can be considered as very strong. The reason is even though the survey has taken place in Johor and Kelantan but some of the beneficiaries were coming from other states include Selangor, Kuala Lumpur, Terengganu, Malacca, Pahang and Singapore. Most of them are not resident and it would affect the self-sacrifice of time, money, and energy of the beneficiaries to make an application for distribution of estate. In such a case, absent during hearing process is possible. Consequently, the hearing process would be postponed and further, delay the process of estate distribution. Generally, the self-sacrifice of time, money, energy, and also cooperation among the beneficiaries are very important in order to speed up this process.

**Table 6:** Correlation between State of Malaysia and Not Resident

Item		State of	Not resident
		Malaysia	
State of Malaysia	Pearson	1.000	.959**
	Correlation (r)		
	Sig. (2-tailed)	•	.000
	( <i>p</i> )		
	N	372	372
Not resident	Pearson	.959**	1.000
	Correlation (r)		
	Sig. (2-tailed)	.000	
	(p)		
	N	372	372

Further, based on the analysis, the strength of the relationship between property value and disputes in court was -0.005. This means that there is no correlation strength between them. In the literature has clearly reported that estate can be classified into small and non-small estate. Properties of a deceased person worth up to RM 2 million will be categorised as small estate while RM 2 million and above will be considered as non-small estate. Besides, their jurisdictions were mentioned clearly in the Small Estate (Distribution) Act 1955 and the Rules of Court 2012. Hence, the possibility of disputes in court was very low in case of the property value and therefore there is no significant relationship between property value and disputes in court. The results of the analysis are presented in **Table 7**.

**Table 7:** Correlation between Property Value and Disputes in Court

	elation between 11		
Item		Property	Disputes in court
		value	
Property value	Pearson	1.000	005
	Correlation (r)		
	Sig. (2-tailed)		.918
	( <i>p</i> )		
	N	372	372
Disputes in court	Pearson	005	1.000
_	Correlation (r)		
	Sig. (2-tailed)	.918	
	(p)		
	N	372	372

#### 5. Conclusion

Attempts have been made in this paper to evaluate the causes of unclaimed, late claimed, and delayed distribution of Muslim estate in Malaysia using the documentary and Pearson Correlation Analysis. Additionally, the discussion above provides an analysis of the relationship between all the general and specific causes. This paper revealed that they are four general causes namely the legal complexity, obstacle factor, lack of knowledge, and attitudinal factor. Twenty-five (25) specific causes are related to the legal complexity, seventeen (17) specific causes are derived from the obstacle factor, fifteen (15) specific causes are coming from the lack of knowledge, and fourteen (14) specific causes are related to attitudinal factor. Also, for example, findings computed that the relationship between the respondent's background (i.e.: age) and the causes of unclaimed estate (i.e.: respectful to the eldest heirs and rely on him to make a claim) has a medium relationship whereby the correlation coefficient was -0.528. This kinds of relationship either very strong, strong, medium, weak, or very weak can be a cornerstone for the researcher to ascertain the right causes. By analyzing all the causes, their effects and relationships, the results of analysis are considered as reliable and valid since they were computed statistically and consistently. Conclusion of this paper is based on the level of correlation coefficient obtained from the Pearson Correlation analysis to achieve the preset objective. It is hoped that this statistical analysis and evaluation may contribute into a proposal of new triggering mechanism for an effective and fast distribution of Muslim estate.

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#### **Biodata**



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